



WE'RE HERE FOR YOU

WE'RE FINANCIAL RESCUE

Dear Valued Client,

With the ongoing news and concerns regarding the Coronavirus (COVID19), Financial Rescue and Success Link Processing would like to update our clients on the companies' position and strategic plan for dealing with the situation.

With the uncertainty of the COVID-19 contagion, it is necessary to make prudent choices to protect the health, safety, and well-being of our clients and employees as well as the communities we belong to. This is something we take very seriously and is our number one priority moving forward as we continue to monitor the developments of the outbreak. Given the uncertainty of the situation and how severe the outbreak will be, we want to first and foremost maintain a safe workplace for our clients and employees, while ensuring the continuity of business operations.

To that end, effective on March 13, 2020, we are instituting a voluntary work-from-home policy. Company employees that choose this option are fully functional from their remote locations, and will still be able to communicate via normal channels (i.e., phone, email, SMS). In light of this, we ask for your understanding and patience as some communications may be slightly delayed due to reduced workforce and/or technical capabilities of remote workstations.

This arrangement will remain in effect indefinitely and revised every 24 hours, based on updated information as it becomes available. We will continue to monitor the news and any reports or requirements from the CDC and local, state and federal governments. Due to the potential of there being future challenges from COVID-19, Corporate Management continues to discuss contingency plans should the need arise for longer-term solutions, but at this time, all business operations will remain in place with workforce working remotely to ensure their health and safety.

As always, please do not hesitate to reach out to us with any questions or concerns. In a situation as unique as this, it is normal for there to be anxiety and concern. In addition to taking the necessary precautions to remain healthy, I encourage us all to remain sensitive to one another's needs and support each other with kindness and understanding.

Best Regards,
Rod Mercado